



# We want to partner with you!

## Ontario Health West Patient and Family Advisory Council (PFAC)

### What is the opportunity?

[Ontario Health](#) is an agency created by the Government of Ontario. We have a [mandate](#) to connect and coordinate our province's health care system to help ensure that Ontarians receive the best possible care.

Ontario Health has six regions that link us with our communities and provider partners. The teams in these regions help us make sure health system resources and supports go where they will best meet the diverse needs of people across the province. **Ontario Health West** is one of our six geographic regions. We serve over 4 million people living in diverse urban and rural communities from Waterloo to Windsor and Tobermory to Niagara Falls.

### We are seeking members for the Ontario Health West Patient and Family Advisory Council.

We want to work with you so that we better understand your health care experiences, needs, and priorities. You can play an important role in shaping how our province designs and delivers health care that meets the needs of your community and improves people's healthcare experiences.

### ***We need your help to do this work!***

#### We are looking for Ontarians from the West Region.

You can advise us on topics that align with Ontario Health's provincial and regional priorities such as mental health and addictions, health equity, primary and community care, digital transformation, and Ontario Health Teams (OHTs).

We are looking for council members who represent our region's diverse communities.

- People who regularly use or support people who use the health system. For example: seeing your family doctor, receiving care for mental health or addictions, or being a patient or caregiver for someone in the hospital—in the last two years.
- People who have some understanding of Ontario's health-care system, and how the parts of the system connect to each other.
- People who are interested in improving care for others in their community.
- People who may be underserved by our current system. This will help ensure our health services meet the diverse needs and priorities of all Ontarians.

## What do we need from you?

- A two-year commitment.
- Attendance at meetings (virtually or in-person) a minimum of six times per year. (Support will be provided to ensure you are able to attend meetings and participate fully).
- An interest in collaborating with other patient advisors across the health system and participating in ongoing training and educational opportunities.

### If you are interested in participating:

Please take a few minutes to fill out this [Expression of Interest](#)<sup>1</sup> with a bit of information about yourself, your interests, and your experiences. Application process ends Friday, October 4.

**For support in applying or to get more information:** Contact Jennifer Bokor, Communications Specialist, either by email at [jennifer.bokor@ontariohealth.ca](mailto:jennifer.bokor@ontariohealth.ca) or by telephone at 1-647-800-5489.

All applications will be reviewed, and we will invite potential candidates for a telephone or video meet and greet. Participation on the PFAC is strictly voluntary. We will get back to everyone about their application. If you are not selected for the PFAC but are interested in other opportunities, you can sign up for [Ontario Health's Patient & Family Advisor Network](#).

### Notice of Collection:

We protect the privacy of your personal information as required by Ontario's Freedom of Information and Protection of Privacy Act (FIPPA) and other relevant laws.

Ontario Health will collect your personal information for the purposes of administering the West Patient and Family Advisory Committee, in accordance with section 38(2) of FIPPA and section 6 of the Connecting Care Act.

We will not disclose your personal information to a third party unless:

- you consent; or
- we are allowed or required to by law

By completing the Expression of Interest Form indicating your interest in participating in the Ontario Health West Patient and Family Advisory Committee, you have consented to having Ontario Health collect and store your personal information for the purposes of committee membership selection. Ontario Health will collect your personal information including your name, demographic and contact information, and relevant experience. All information you share will be kept confidential and your privacy will be protected except as required by law. Your information will be retained until the selection of committee members has been completed. With your approval, your information may be retained for future opportunities. If you are selected to participate on the committee, your information will be retained for

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*We want your experience to be as accessible as possible—we don't want you to feel intimidated or overwhelmed in applying to be on the Council. We are available to support you through this process. If you have any questions or need any accommodations to complete the form or participate in an interview, please reach out to us.*

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<sup>1</sup> Note: The following persons may not be eligible for PFAC membership: members of Ontario Health-funded health service provider Boards or those in leadership positions, elected representatives or officials, paid employees of health charities, employees of companies in health industries, and employees of provincial and federal health ministries.

the duration of your term which is 2 years. Information will be securely destroyed as per Ontario Health policies.

If you have any questions about how we collect and use your information, please contact:

Jennifer Bokor, Communications Specialist at [Jennifer.bokor@ontariohealth.ca](mailto:Jennifer.bokor@ontariohealth.ca) or by telephone at 1-647-800-5489

Need this information in an accessible format? 1-877-280-8538, TTY 1-800-855-0511, [info@ontariohealth.ca](mailto:info@ontariohealth.ca).  
Document disponible en français en contactant [info@ontariohealth.ca](mailto:info@ontariohealth.ca)