



<b>ROLE TITLE:</b>	<b>Medical Lead, Ontario Telestroke Program</b>
<b>REPORTS TO:</b>	Dr. Leanne Casaubon, Provincial Lead, Clinical Programs, Clinical Institutes and Quality Programs
<b>LOCATION:</b>	Remote
<b>ANTICIPATED TIME COMMITMENT:</b>	1 day /week
<b>TERM:</b>	3 years with optional extensions up to 2 years
<b>No. of OPPORTUNITIES:</b>	<b>1</b>
<b>POSTING DATE:</b>	<b><i>February 27, 2023</i></b>
<b>CLOSING DATE:</b>	<b><i>March 26, 2023</i></b>

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#### **POSITION SUMMARY**

Ontario Health (OH) is seeking expressions of interest from clinical leaders for the position of **Medical Lead, Ontario Telestroke Program**. This is a unique opportunity to provide strategic leadership within the Clinical Institute and Quality Programs, to the ongoing operation and evolution of the **Ontario Telestroke Program**, with the objective to improve access to high-quality urgent stroke care that will enable improved patient experiences and outcomes.

Telestroke is an emergency virtual care program that provides emergency physicians with immediate access to neurologists with expertise in stroke care to support both the assessment and treatment of patients experiencing acute ischemic stroke symptoms. Telestroke is a key strategy to achieve equitable access to high quality care for stroke for all Ontarians. Telestroke was first introduced in Ontario as a pilot project in 2002. Today, a single provincial Program is supported by consulting neurologists who provide consult services to a growing number of referring hospitals across the province.

The Medical Lead will provide leadership to support consulting neurologists for program operations, quality improvement, and capacity building, in collaboration with the OH internal team (CorHealth), and external partners (Critical). Responsibilities include system planning and design, improving quality of care, and leading change management, in addition to related data, reporting and performance management.

This opportunity is open to all qualified candidates (see Qualifications section below).

Interested parties should forward their expression of interest and curriculum vitae, electronically, to Meaghan Sharp at Meaghan.Sharp@ontariohealth.ca no later than **11:59 P.M. on March 26, 2023**.

Questions about the role may be submitted to Meaghan.Sharp@ontariohealth.ca no later than **March 13, 2023**. A consolidated list of all questions and answers will be available to any party, by request, by **March 17, 2023**. To receive a copy of the consolidated list of questions and answers, please contact **Meaghan .sharp@ontariohealth.ca**.

## ACCOUNTABILITIES

The key responsibilities of the Medical Lead, Ontario Telestroke Program (OTP) are to:

- Serve as a key clinical advisor for the Telestroke Program, sharing clinical expertise with the Telestroke Partners (Ontario Health, CritiCall Ontario) Ministry of Health), members of the stroke neurology and regional stroke network community, and other key stakeholders regarding the safe, effective, and efficient delivery of Telestroke in Ontario.
- Serve in a leadership/champion capacity on the Hyperacute Steering Committee and any required working or advisory groups.
- Serve as Chair for committees.
- Provide operational support for the program including, but not limited to, recruiting, and onboarding new neurologists.
- Provide expert advice in reviewing operational and clinical information from Telestroke hospitals or consulting physicians (e.g., case management, image acquisition and interpretation).
- Mentor consulting neurologists to address questions and concerns
- Identify opportunities and support development and implementation of improvement strategies related to processes, quality, performance, and outcomes (e.g., protocols, policies, guidelines, knowledge translation and training, etc.).
- Attend Telestroke program leadership meetings.
- Decision-making for service cancellation due to lack of coverage.
- Authorize new ENITS accounts for Telestroke physicians.
- As per the CritiCall policy for the Ontario Telestroke Program, the Medical Lead is on-call 24/7/365 in the event there is a need for an escalation within the Telestroke processes. Also, it is a requirement for the Medical Lead to assign the role to another Telestroke neurologist in the event they are unavailable for this coverage.

## QUALIFICATIONS

- Be a practicing neurologist holding a valid certificate of registration, and be in good standing with the College of Physicians and Surgeons of Ontario Licensed to practice in Ontario
- Significant expertise in acute stroke care and in providing Telestroke care
- Demonstrated commitment to evidence-based health care and experience developing and/or implementing evidence-based guidance
- Clinical and/or administrative leadership experience for health services
- Demonstrated commitment to patient focused care and public accountability
- Enthusiasm for, and commitment to, quality assurance and quality improvement in stroke care
- Experience in promoting change and process improvement initiatives involving multiple stakeholders
- Excellent communicator with mature leadership experience in establishing strong relationships and building consensus
- Experience in virtual care delivery

## HOW TO APPLY:

Interested parties should forward their expression of interest and curriculum vitae, electronically, to **Meaghan Sharp** care of Meaghan.Sharp@ontariohealth.ca than **11:59 P.M. on March 26, 2023**.

All applications will be evaluated against the skills and experience requirements for the position. Those candidates selected for interview will be contacted directly by a representative from the Business Unit. Ontario Health may consider applications from incumbents currently in the position. If you have not been contacted within 3 weeks after the close of the posting, you can assume you are not under consideration for this position.

## More about Ontario Health:

Ontario Health is an agency created by the Government of Ontario with a mandate to connect and coordinate Ontario's health care system in ways that have not been done before, to help ensure that Ontarians receive the best possible care.

Ontario Health oversees health care delivery across the province, which includes ensuring front-line providers and other health professionals have the tools and information they need to deliver the best possible care within their communities. This also means simplifying the current system and connecting and coordinating its many complex parts in new and innovative ways. This involves keeping a close eye on how the health system is performing and providing evidence-based standards and improvements to address any gaps.

Ontario Health helps to support significant and important transformation in Ontario's health system, working to ease the transition between points of care for Ontarians and helping to ensure they have access to the care they need. Ontario Health is adapting world-renowned practices from areas such as cancer care and renal care to other parts of the system, including mental health and addictions.

Through integration, coordination, connection, and clinical excellence, Ontario Health is working to reduce strain on the system which will enable investment of more resources on the care Ontarians need, and, most importantly, improve health outcomes and overall wellness for all.

As an operational service agency of the Government of Ontario, Ontario Health is accountable for conducting a fair and transparent process, providing equal treatment to all qualified parties, in selecting a candidate for the above mentioned role.

Our website is at:

<http://www.ontariohealth.ca>