

Remote Care Monitoring Project



Mamaway Wiidokdaadwin Indigenous Interprofessional Primary Care Team



BANAC COVID @Home RCM Eligibility Criteria

General considerations for patients that would be appropriate for our RCM COVID @home program:

- Indigenous people living in Simcoe County; Self ID (required)
- Tested positive for COVID 19
- Need and are receptive to self-care support and education to manage COVID at home
- Access to phone data/email to be able fill in clinical survey (If you are using a smartphone or other electronic device to connect with our monitoring team, we recommend that you use a Wi-Fi connection rather than a mobile data plan, if possible).
- Are willing to update clinical symptoms daily
- Can read and speak English (or have a caregiver able to support with translation)
- Have a caregiver to support them in cases where mobility/cognitive impairment barriers are present

COVID at home program Considerations

Patients eligible for the RCM COVID at home remote monitoring program **must have tested positive for COVID.**

Beyond this inclusion criteria, COVID at home program would be appropriate for patients who:

- Community patient who prefers to have their care met in the community
- Community patient tested positive for COVID19 and discharged from hospital (follow up care)
- If patient is stable, can allow for patient to be discharged earlier from hospital
- Treat mild or moderate clinical symptoms (low grade fever, cough, shortness of breath, discomfort)

Additional consideration is needed for patients who are:

- Presenting with pneumonia symptoms, please connect with Nurse Coordinator, Ali via email: nursecoordinator@banac.on.ca or cell: 705-229-6689 to determine eligibility for the RCM program.

Next Steps

When your referral is received, patient will be contacted by a member of the remote patient monitoring team to tell them more about the program, answer their questions and take them through the steps to begin.

Once you are enrolled in the program, Mamaway will be using the Ocean Online Appointment Booking program to facilitate our Remote COVID Monitoring program. Online appointment bookings will be set up in our EMR and the link given to COVID patients so that they can schedule a call with the nurse if they feel the need. In addition, through this program a COVID screening form will be emailed directly to the patient each day for them to complete to keep our nurse coordinator informed of any changes to their COVID symptoms. Device will be required to answer questions about your health and how you are feeling. Your responses to the questions will be shared with and reviewed by our Remote Monitoring Nurse Coordinator. We may follow up with you over the phone to ask you more questions about your health. If you do not have a smart phone or device, the team will call you to ask you questions about your health and well being.

If your symptoms worsen and if you are not feeling well, a physician may check on you by phone or a video call. It is important to remember that the remote monitoring program is not an emergency response program. If you have any symptoms of severe illness, please visit your nearest emergency department.